

27 March 2020

Dear Parents/guardians

RE: Letter of Offer of Counselling from ICSS

In the light of the current health situation and school closures, we are very pleased to be able to offer a continuation of the Independent Counselling Service for Schools (ICSS) via online or telephone counselling.

We recognise that this is an unprecedented situation, but we are fully committed to supporting the mental health and emotional wellbeing of our students. These unusual times bring unusual stressors on young people and their families. There may be anxiety about the lack of exam grades, what will happen in the future, personal health or the health of loved ones. There may be grief over the loss of friendships, routine or people. We want to give a response that is supportive and safe for our young people. With that in mind let me tell you about the online service.

This service is a confidential provision for students aged 11-18, meaning it can be used by every year group, including those due to leave school this year. It will happen on the same day and at the same time as counselling is usually delivered in school.

If your daughter/son is already receiving counselling you don't need to do anything. This service will continue via telephone or online. The school counsellor will be in contact with your daughter/son in a few days.

If your daughter/son wants to refer themselves to the ICSS this can be done through the Familyworks website. The address is www.familyworksni.com. You can also refer your daughter/son to the service but you should get their permission to do so first. You can do this by just asking them privately how they might feel about speaking to the school counsellor. It can help to make sure the young person has a quiet space to talk to the counsellor away from the rest of the family. There is a button on the website for parents and school staff to refer.

The service will be delivered to the same standard as in school and will work under the school's child protection policy so your young person will be kept safe.

A telephone drop-in service will also be provided and the number and time for this will be on the school website.

Finally if your young person is already receiving help from CAMHS (Child and Adolescent Mental Health Service), that help should continue during this time, so encourage them to engage with that help. If you feel that your daughter/son is thinking about self-harm or suicide please consult your GP or they can call the lifeline number on 0808 808 8000, or for those who are deaf or hard of hearing should call 18001 0808 808 8000.

Keep well and keep safe,

Yours sincerely

Kevin Lambe

Principal

Danella Goodman

Key Contact